

ITIL® Qualifications

Foundation, Intermediate, Managing

Across the Lifecycle Expert, Master

IT Service Management best practices that bring measurable value to business and enhance IT professionals know-how

What is ITIL®?

With more than 1,500,000 certified professionals worldwide, ITIL®(IT Infrastructure Library®) is the most widely established approach to IT Service Management. It provides a set of best practices for identifying, planning, delivering and supporting IT services to business and can be applied to nearly all organizations.

ITIL® is fully compatible with ISO/IEC 20000, the first International Service Management Standard for organizational certification and compliance.

Who is ITIL® for?

- IT professionals who are involved in the delivery or support of IT services
- Business professionals who need to further understand how IT can help maximize their business potential
- All students who want to work in IT industry or service industry

ITIL® Qualification Scheme

ITIL® Foundation

Suitable for individuals who require a basic understanding of the ITIL framework.

ITIL® Intermediate

For a deeper understanding of the ITIL Service Management Practice.

ITIL® Managing Across the

Lifecycle (MALC)

A capstone level, aimed at individuals who wish to achieve the ITIL® Expert level.

ITIL® Expert

Designed for professionals who wish to demonstrate a superior level of knowledge of the ITIL Scheme.

ITIL® Master

This validates the capabilities of the professional to apply the ITIL® principles and techniques to the workplace. The ITIL® Expert is prerequisite.

ITIL® Benefits for the professional

- Enhances your employment prospects
- Makes your skills more competitive
- Proves your expertise and know how
- Boosts your job productivity
- Increases your standing within the IT community
- Improved use of skills and experience

ITIL® Benefits for the organization

- Aligns IT with business need making the former an asset to the business
- Increase cost effectiveness and productivity
- Improves customer service delivery
- Improves ROI of IT services through the use of proven best practice process
- Offers greater visibility of IT costs and IT assets
- Reduces cost of recruitment and training – hiring ITIL qualified people is easier
- Improved Productivity

AXELOS owns the intellectual property rights in the Best Management Practice portfolio and has appointed Examination Institutes. Examination Institute – PEOPLECERT

Why PEOPLECERT?

- Web and paper based exams
- Award winning web proctoring candidates to take the exam anytime, anyplace, even within 4 hours from their booking
- Instant results
- e-certificate & online certificate verification
- 49% of IT professionals choose PEOPLECERT for ITIL® examinations

Why Career Studio?

- Industry Expert Trainers available at affordable price
- Track record of 100% Passing rate